Quality Policy

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MAST is committed to delivering exceptional risk management and security solutions that safeguard our clients' assets, personnel, and operations. Our quality management system (QMS) is designed to ensure that we consistently meet and exceed client expectations, regulatory requirements, and industry best practices in accordance with **BS EN ISO 9001:2015+A1:2024** and its climate change initiative.

Scope of Services

We provide high-quality security and risk management solutions through three core service lines:

Physical Asset Security

- Manned guarding solutions to protect assets and personnel.
- Close protection services tailored to high-risk individuals.
- Canine security services for enhanced threat detection and deterrence.

Maritime Security

- Armed security services for vessels operating in high-risk areas working alongside strategic partners.
- Offshore escort security to mitigate piracy and maritime threats.

Risk Consulting

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- Strategic security advisory services to mitigate threats and enhance resilience.
- Special projects, including kidnap-for-ransom negotiation support and crisis management in complex environments.

All three departments are supported by MAST's outsourced Control Room. MAST have a service agreement with Eurotech, a specialist keyholding and control room provider who support MAST's 24/7 service requirement.

Quality Commitment

We are dedicated to continuously improving our processes, services, and performance through the following principles:

- Client-Centric Approach – Understanding and exceeding customer requirements to ensure optimal security solutions tailored to their needs.

- Compliance & Best Practices – Adhering to UK and international security standards, legal requirements, and ethical frameworks to uphold the highest level of service integrity.

- Risk-Based Thinking – Proactively identifying, assessing, and mitigating security risks through innovative methodologies and intelligence-driven strategies.

- Competency & Training – Investing in the continuous professional development of our personnel to maintain industry-leading expertise and operational excellence.

- Process Improvement – Implementing a culture of continuous improvement through regular performance reviews, audits, and stakeholder feedback.

- Technology & Innovation – Leveraging cutting-edge security technologies and methodologies to enhance service effectiveness and efficiency.

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Commitment to standards

MAST ensures adherence to:

- ISO 9001:2015+A1:2024
- BS 7858:2019 Screening of individuals working in a secure environment.
- Local and international security regulations
- Industry best practices
- SIA regulations
- BS7858
- Cyber Essentials
- Safe contractor
- Crown Commercial Service supplier requirements
- BS 10800:2020 Provision of security services. Code of practice
- BS 7499:2020 Provision of static guarding services. Code of practice
- BS 7984:-3 Keyholding and response services - Provision of mobile security services. Code of practice
- BS 8593:2017 Code of practice for the deployment and use of Body Worn Video (BWV)
- BS 8517-1:2016 Security dogs - Code of practice for the use of general purpose security dogs
- BS8507-1:2008 Code of practice for close protection services - Services within the United Kingdom
- BS8507-2:2009 Code of practice for close protection services - Services outside of the United Kingdom
- BS 7958:2015 Closed circuit television (CCTV). Management and operation. Code of practice
- BS 8549:2016 Security consultancy. Code of practice
- NSI Code of practice for the Provision of Labour in the Security & Events Sectors
- Port Security Regulations 2009
- Private Security Act 2001
- International Ship and Port Security (ISPS) Code of Practice

Responsibility & Implementation

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All employees and stakeholders within **MAST** are responsible for adhering to this Quality Policy and contributing to the effectiveness of our Quality Management System. Senior management is committed to providing the necessary resources, training, and leadership to ensure compliance and operational excellence.

This policy will be reviewed annually to ensure its continued relevance and effectiveness in achieving our quality objectives.

Signed:



CEO
Maritime Asset Security and Training (MAST) Ltd
Date: 7 March 2026

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